# ‘What good looks like’ – Managing Medicines in adult social care

The School of Pharmacy and Medicines Optimisation have supported a range of projects related to medicines use in adult social care. These include:

* Training checklists
* Free e-learning
* Medicines competency assessment resources

Please find more information below as well as useful links and contact information.

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| Training Checklists |
| The following checklists are available on the Skills for Care [Medicines management resources webpage](https://www.skillsforcare.org.uk/Support-for-leaders-and-managers/Managing-a-service/Prevention-in-social-care/Medicines-management-resources.aspx):  **Checklist for medicines management training in adult social care settings**  For checking that the content and quality of your medicines management training is at the recommended standard.  **Quality assurance checklists for medicines training processes** **in adult social care settings**  These checklists have been developed to support the quality assurance of processes related to medicines management training and competency assessment in adult social care settings.  Two checklists are available, one for ‘adult community settings’ and one for ‘care homes’. |

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| Free e-learning - Training for non-registered medicines workforce | |
| Handling Medicines Safely for Social Care Staff | [Safe Management of Medicines for Social Care Staff](https://learninghub.nhs.uk/catalogue/medsinsocialcare?nodeId=5594) |
| Description of e-learning modules. |
| How to use the NHS Learning Hub |
| Dysphagia Guide FREE e- learning resource | <https://www.e-lfh.org.uk/programmes/dysphagiaguide/> |

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| Medicines competency assessment resources |
| The following resources are available on the Skills for Care [Medicines management resources webpage](https://www.skillsforcare.org.uk/Support-for-leaders-and-managers/Managing-a-service/Prevention-in-social-care/Medicines-management-resources.aspx):  **Medicines competency assessment guide**  A guide on how to assess competency. The guide should be used when assessing competency relating to managing and administering medicines in adult social care settings.  **Medicines competency assessment recording tools**  Template recording tools are available to document assessments (electronic and paper versions are available). |

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| Useful links: | |
| CQC webpage: Medicines information for adult social care services | [Medicines information for adult social care services - Care Quality Commission (cqc.org.uk)](https://www.cqc.org.uk/guidance-providers/adult-social-care/medicines-information-adult-social-care-services) |
| Interactive guide: *‘Principles of safe medicine administration in a care home setting’* | [Principles of safe medicine administration in a care home setting](https://protect-eu.mimecast.com/s/NPHpCOPzlIl09GzuEgf76?domain=cdreporting.co.uk) |
| Interactive guide: *‘What good looks like for assisted medicines taking’* | [An Interactive Guide to: What good looks like for assisted medicines taking](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdreporting.co.uk%2Fnhs%2Fportal%2Fresources%2Fget%3Fid%3D46&data=05%7C02%7Ckatherine.oloughlin%40nhs.net%7C4da058362fcd4a9d246608dd0a1b764f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638677835250416538%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=B%2FuVYK9La91CoSVtlknsoGSpvzT9CS4QMi%2BvRMwq02Q%3D&reserved=0) |
| Interactive guide: *‘Contributory Factors Framework for Medicines Errors in Adult Social Care Settings’* | [An interactive guide to Contributory Factors Framework for Medicines Errors in Adult Social Care Settings](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdreporting.co.uk%2Fnhs%2Fportal%2Fresources%2Fget%3Fid%3D161&data=05%7C02%7Ckatherine.oloughlin%40nhs.net%7C21ccb6ffcbd14ac0779f08dd04c3231f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638671959558086305%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=Use95rmhQL9SPYQjVIuzipwk2Dw0WWG2V172WWAbJEA%3D&reserved=0) |
| Contributory Factors Framework for Medicines Errors Form |  |

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| Contact details: | |
| CQC medicines enquiries email address | [medicines.enquiries@cqc.org.uk](mailto:medicines.enquiries@cqc.org.uk) |
| Katherine O’Loughlin - Wider Workforce, Practice Learning Facilitator, NHS England – North West (normal hours of work are 9am-5pm, Thursday and Friday each week) | [katherine.oloughlin@nhs.net](mailto:katherine.oloughlin@nhs.net) |
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