

**What will I see when I go to
www.leicscareonline.gov.uk**

**Help with Computers
and the Internet**



The CareOnLine 'Home' Page



A sample of CareOnLine information

www.leicscareonline.org.uk



Leicestershire CareOnLine

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What is

Leicestershire CareOnLine?

CareOnLine is provided by Leicestershire County Council Adult Social Care Services to help **older people, people with disabilities** and **carers** benefit from using computers and the Internet. With a computer you can find information without leaving home, communicate with family and friends or have shopping delivered to the door.

We can provide advice on equipment, and help getting started.

Training is available for people unable to leave home.

Our website has been developed to meet the needs of older people, people with disabilities and carers and is easy to use.

With your own computer you can find information to suit your needs.

Using CareOnLine can save some of those frustrating telephone calls or trips to offices.

Many of our users say that we have helped them to open a new window on the world.



Would I find Leicestershire

CareOnLine useful?

Here is what some people we have helped have to say about using their computers after receiving help from CareOnLine:

"It keeps my mind active even if the body isn't."

"I have been able to find out what benefits I have been entitled to since my husband died and my latest project is delving into my family history."

"Today I filed a tax return to the Inland Revenue and arranged a Hospital appointment. I could not function without it."

"Having the use of a computer has made an enormous difference to my life. My illness no longer prevents me from shopping as I can shop online."

"Thank you for getting me online - it's a lifeline!"

So far CareOnLine has helped hundreds of people from 19 to over 90 to improve their quality of life and achieve ambitions they thought were only a dream.

What could I do with

Leicestershire CareOnLine?

Using Leicestershire CareOnLine website you will be able to find:

- Contact information for hundreds of local and national support organisations, such as Age Concern, Citizens Advice Bureau, and the RNIB
- Information on Social Care, Health and Housing services
- Travel, entertainment, computer help, local and national news
- Thousands of local organisations across Leicestershire who provide support, hobbies and pastimes for older people, disabled people and carers
- Online shopping sites for all the major retailers of food, clothes, gifts, DIY and mobility aids
- A friendly chat room where you can contact people with similar interests.



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