



To promote DIGNITY you can

	Talk to people pleasantly and treat everyone with respect
Do Not Disturb	Support people to have privacy and be sensitive when providing personal care
	Help people to make everyday choices
	Think about the detail that helps people to feel good e.g. nice food and drink, clothes.
D =	Listen and watch carefully and make sure people get what they want and need.
	Support each person to do as much as they can for themselves.
YES MAYBE NO	Help people to make their own decisions
**	Involve family and friends
SAFEGUARDING	Keep people safe from abuse
CONTRACTOR	Act on any questions, concerns or complaints that people may have