

# “I’ve always been a respected member of my community”

“So please don’t speak to me like a mug”

The way we act and speak  
to people we care for can  
dent their pride and make  
them feel worthless  
- **A little respect isn’t  
too much to ask.**



**Dignity in care**

[www.bolton.gov.uk/dignityincare](http://www.bolton.gov.uk/dignityincare)



Part financed by the European  
Regional Development Fund

Bolton **NHS**  
Primary Care Trust

**Bolton**  
**Council**