

Bury Adult Care Services

OUR STANDARDS FOR DIGNITY AND RESPECT



- 1** *We have zero tolerance on abuse*
- 2** *We support people with the same respect we would want for ourselves or a member of our own family*
- 3** *We treat each person as an individual by offering a personalised service*
- 4** *We enable people to maintain the maximum possible level of independence, choice and control*
- 5** *We listen and we support people to express their needs and wants*
- 6** *We respect people's rights to privacy*
- 7** *We ensure people feel able to complain without fear of retribution*
- 8** *We engage with family members and carers as partners*
- 9** *We assist people to maintain confidence and a positive self-esteem*
- 10** *We act to alleviate people's loneliness and isolation*

Dignity in Care
Becoming a Champion



BURY COUNCIL

Community Services Bury