

Bury Adult Care Services

OUR STANDARDS FOR **DIGNITY AND RESPECT**



- 1 We have zero tolerance on abuse*
- 2 We support people with the same respect we would want for ourselves or a member of our own family*
- 3 We treat each person as an individual by offering a personalised service*
- 4 We enable people to maintain the maximum possible level of independence, choice and control*
- 5 We listen and we support people to express their needs and wants*
- 6 We respect people's rights to privacy*
- 7 We ensure people feel able to complain without fear of retribution*
- 8 We engage with family members and carers as partners*
- 9 We assist people to maintain confidence and a positive self-esteem*
- 10 We act to alleviate people's loneliness and isolation*

Dignity in Care

Becoming a Champion



BURY COUNCIL

Business Reply Service
Licence No. BL 686

WHY NOT PASS THIS ON/POST
TO YOUR FRIENDS

Dear _____

Please support Bury Adult Care Services
Dignity Challenge.

Become a Dignity Champion today -
just ring 0207 972 4007 or sign up online at
www.dignityincare.org.uk

If you become a Dignity Champion, please let us
know your details.

2 | |

Dignity in Care
Becoming a Champion