

How to use the Dignity Map for Older People

There are no hard and fast rules for using the Dignity Map, the only limits are your imagination.

- You Could –
- Use it to facilitate discussion with your colleagues
 - Tailor it to fit with your particular area
 - Add to it with real stories and pictures
 - Monitor your services with it
 - Build tools to improve services in particular areas
 - Discuss with your patients and service users how to improve to achieve the outcomes
 - Use parts of it in your documents

All we ask is that you share your successes with us and the community of dignity champions.

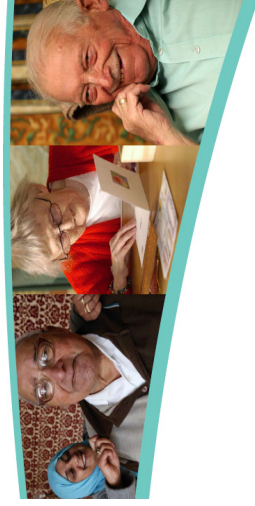
Tell us where it has been successful and how others may be able to use your experience, tools and knowledge to drive their services to be personal and focused on providing dignified care.

Together we will put dignity at the heart of all care services.

To learn more about the Map and how to improve your services or to contribute to the discussion.

Please Visit

www.dignityincare.org.uk



Your Care, Your Dignity, Our Promise.

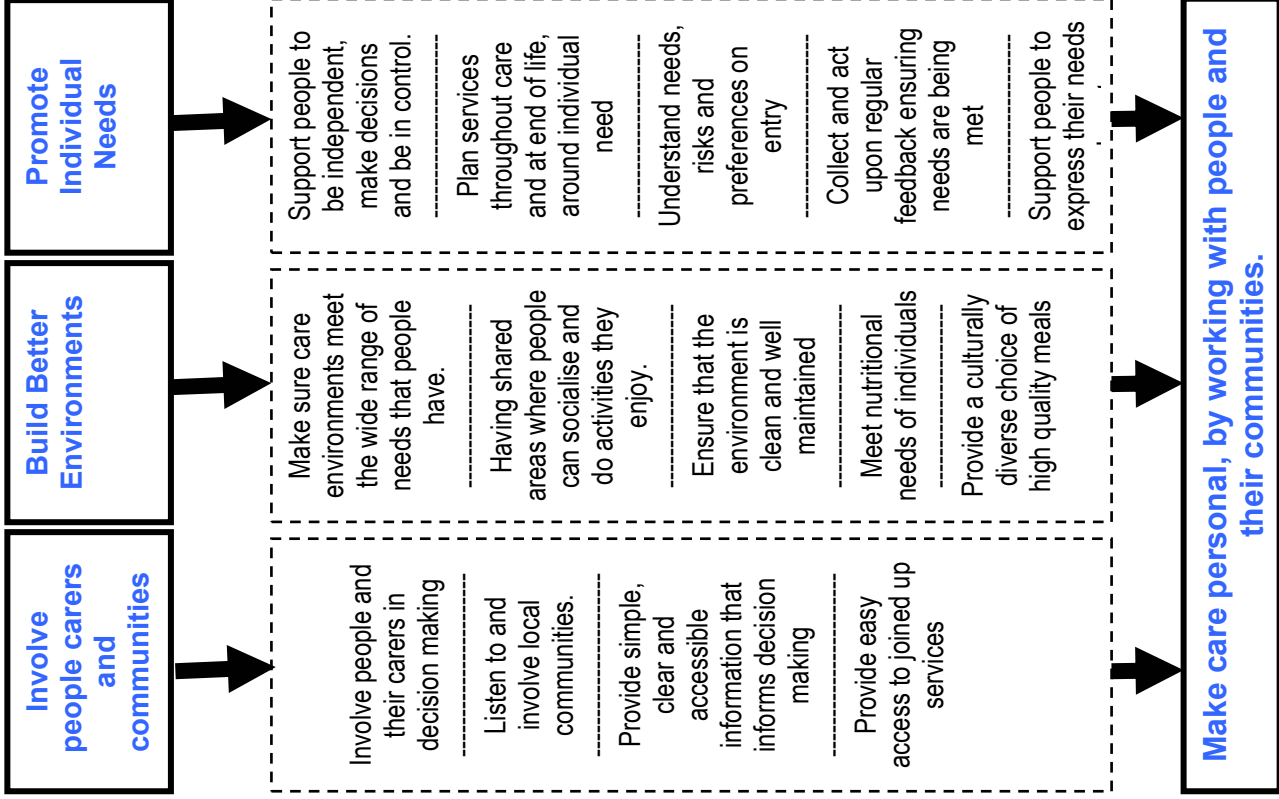


To Older People.

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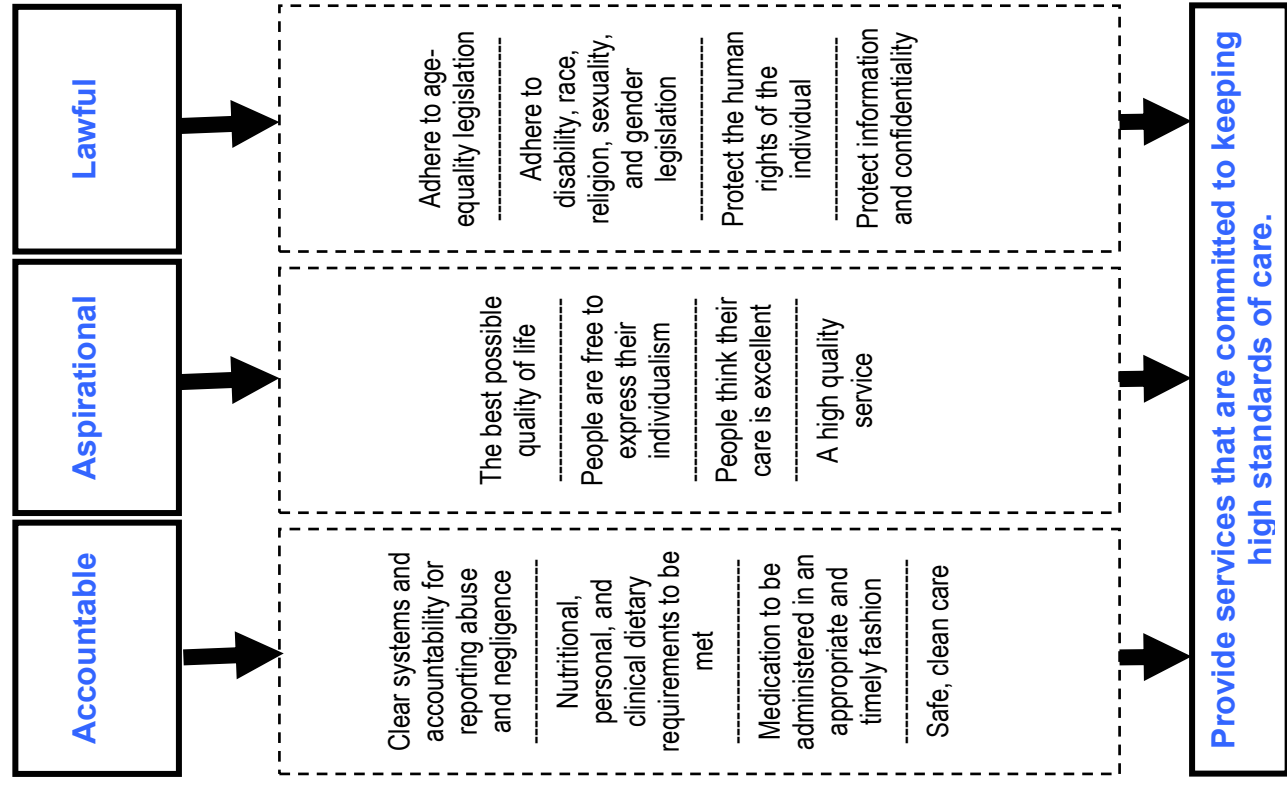
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Focus on the Person



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Getting the Basics Right



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A Better Service

A Skilled Workforce

An Improving Service

Inspiring Leaders

Qualified and experienced workforce

A broadly skilled workforce

A motivated, helpful and approachable workforce

A workforce that values diversity

A proactive and innovative workforce

A holistically planned service
Services that regularly monitor users health and comfort

A personalised service

Services developed to reflect expressed user need

Services continue care, on discharge and into the home

Leaders with vision
Leaders who care

Leaders with integrity

Leaders who inspire
Leaders who deliver

Always improving, so we can offer more for people we care for.



Dignity & Respect

Communicated with Respectfully

Privacy is Respected

Dignity Is Ensured

Spoken to with sensitivity

Spoken to with patience

Spoken to with empathy

Listened to with interest

Communicated with considerately

Modesty is respected

Personal space is respected

Living area is respected

Personal belongings are respected

Personal communications are respected

Treated with dignity at end of life

Treated with dignity where modesty may make people anxious

Treated with dignity irrespective of capacity

Treated with dignity during mealtimes

Treated with dignity during toileting and

Provide care which recognises how important respecting people's dignity, modesty and feelings is.

*See the
Change*

Think it, Visualise it, Ask it, Test it, Structure it, Communicate it, Draw it, Internalise it, Alter it, Align it, Demonstrate it, Talk it, Sell it,

Your Care, Your Dignity, Our Promise

Live it, Love it, Innovate it, Stimulate it, Help it, Organise it, Share it, Challenge it, Facilitate it, Develop it, Represent it, Lead it, Shout it, Whisper it, Make it, Promise it,

*Be the
Change*

*Feel the
Change*

Hold it, Touch it, Smell it, Breathe it, Celebrate it, Enjoy it, Smile it, Recognise it, Taste it, Hear it, Laugh it, Cherish it, Value it,

The Dignity Map – for Older People